

**Notes for Seminar Topic:
Operating in an Information Vacuum**

*Presenter:
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The Dilemma of Thomas

(John 14:5) Thomas said to Him, "Lord, we don't know where You are going. How can we know the way?"

We don't know where; we don't know how. (See Job 23:8-9)

The Flashlight Effect

Uncertainty vs Knowledge and Probability
Faith vs Faithfulness and Wisdom

Stages of the Vacuum

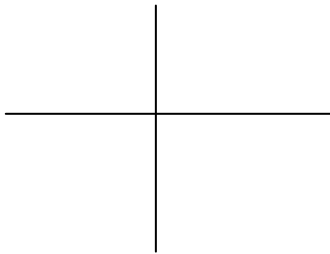
Helplessness > Control > Depression > Anger (repeat)
The RAMP and DIVE cycle

Problems of the Vacuum

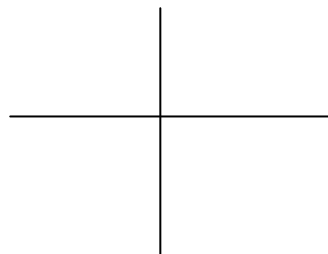
Vacuums are not benign. People tend to fill in the blanks, creating danger at many levels.
They are breeding grounds for misinformation. Bad actors complicate issues.
The rumour mill will fill the void, along with worst-case thinking and worry.

Coping with the Information Vacuum

Understand your responsibility
and the relationship to Authority:



and the relationship with information



To our Communicators

Don't stonewall
Don't lie
Don't confuse confidentiality with shame
Don't let pride swallow you up
Don't let anger rule the day